

DURA **TEMP**[®] **CORPORATION**

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30 March 2020

Dear Clients, Partners, and Friends,

I hope this message finds you well and healthy during these uncertain times.

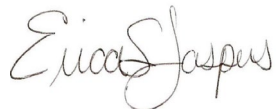
While we all are facing difficult situations that change on a daily basis, Dura Temp Corporation remains open. As glass manufacturing and its supply chain have been recognized as essential businesses, our production facility is in operation and we continue to process and ship orders. We have made arrangements for sales and administration employees to work at home, and they are equipped to handle all incoming requests and projects.

We continuously monitor the situation in our region and globally to assess the possible effects on our business. We are working hard to continue our operations and are optimistic that we can remain a stable supply source to you.

Please know that we are here to support your hot ware handling needs. We encourage you to reach out to us with any assistance you may require.

We wish good health and safety to all of you and your families.

All the Best,



Erica Jaspers
Vice President/General Manager
Dura Temp Corporation

***Our Mission:
To Be The Best Provider of Hot Ware Handling Solutions for Glassmakers Worldwide***